

IQAC
Bethune College

**Action Taken Report on the Feedback of Students and Parents
2019-20**

The feedback received from students was discussed in a meeting of the IQAC held on 09/02/2021, in the presence of the Principal, IQAC Coordinator and TCS to and the following measures were taken to address the complaints and suggestions of the students.

1. The number of dustbins has been increased and cleaners instructed to clean the campus more often and disinfectants to be used for prevention of mosquitoes. The NSS unit also organised Campus Cleaning programmes and a Dengue Awareness programme.
2. Cleaning of toilets, too, is being regularly monitored. While all drinking water units have been brought under the annual maintenance system, the college has plans to increase the number of such outlets.
3. With the vertical extension of Kadambini Bhavan, the number of classrooms could be increased, especially for the generic elective papers. These include a few smart classrooms as well.
4. The recently inaugurated Nivedita Prayer Hall is now being utilized for cultural rehearsals and other activities by the students.
5. The Career Counselling Cell of the college has future plans of conducting subject-oriented career counselling.

The College is taking every possible measure to resolve most of the issues raised by students.


Principal

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