

## IQAC

### Bethune College

#### ACTION TAKEN ON FEEDBACK 2022-23

The feedback received from the students was discussed in a meeting of the IQAC on 23<sup>rd</sup> April 2024 in the presence of external members of IQAC, the Officer-in-charge & IQAC Coordinator. The general feedback regarding the college and transactions of the syllabus was conducted online through google forms from 17<sup>th</sup> to 24<sup>th</sup> June 2023. Besides, individual teachers' feedback was received from the students through feedback forms in the offline mode during last week of May 2023. The following steps were taken to address the issues reflected in the feedback:

1. The individual teachers' feedback from the outgoing students was analyzed by the head of the institution and communicated to each teacher on a one-to-one basis and suggestions for improvement were given, wherever necessary. The Qualitative analysis of General feedback was done by HOI, IQAC coordinator, Teachers' Council Secretary, IQAC members and AQAR member dealing with the concerned metric.
2. Apart from departmental meetings with guardians held on a regular basis, a centralized online meeting between the teachers and parents of all UG & PG departments was conducted as part of the Students' Week programme to enable the stakeholders of the institution voice their needs and suggestions in a collective manner.
3. In view of the increasing mental health issues faced by the students, the College has been consistently organizing a series of awareness programmes, apart from the counselling sessions conducted by the Psychological Counselling Cell. In collaboration with Sayantani Adhikary Foundation, a mental health camp was organized where psychological assessment of personality traits and disorders was conducted for the students. Counselling sessions were also organized as part of the Annual Students' Week programme to make the students open up to discussions on mental health issues.
4. The College Canteen has been renovated, with better ambience, seating arrangement and hygienic disposal of waste products.
5. It has been observed that despite repeated awareness programmes by NSS like the observance of World Toilet Day by NSS and Science & Environment Club, arrangement for the ready availability of disinfectants in the toilets by NSS and sensitization of students and Group-D Staff members, the cleanliness is not up to the mark. In view of this dismal condition, the College Physical Maintenance Committee has drawn up a monitoring system. Monitoring teams comprising of teacher representatives, students and the cleaning staff members will conduct surprise visits to the toilets on a regular basis to create awareness and take necessary measures. The College has also applied to the higher authorities for the availability of more cleaning staff and funds for improving washroom facilities.
6. The first Pride event was organized as part of the College Fest Aalap 2022 to foster an LGBTQ+ inclusive and safe space for students in the college campus.
7. In keeping with the Divyangjan policy adopted by the College, two new ramps have been constructed in this session, the total number of ramps in the college campus now amounting to five.
8. The fire extinguishers have been brought under AMC for enhancing the security of laboratories. A hazardous chemical disposal pit has been constructed for the Chemistry department.

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