

IOAC
Bethune College
Report of Students' Feedback Analysis
2022-23

No. of respondents: 368

A. Your Opinion about the COLLEGE:

- The natural environment and security arrangement of the campus remains one of the major points of strength of the institution.
- However, the students have expressed gross dissatisfaction over cleanliness of toilets. The students have also recognized the fact that the maintenance of the cleanliness and greenery of the college campus is a two-way process which requires active cooperation from both the authorities as well as the students.
- The cleanliness of the classrooms too needs to be improved. Students have suggested that more dustbins could be placed outside classrooms and should be regularly emptied for maintaining the cleanliness of the campus. Vidyasagar Bhavan needs special attention in this regard.
- The college had taken a few steps to improve the drinking water facilities, in accordance with the student feedback received in the last session. The feedback for this year reflects students' satisfaction in this matter. However, students of the Psychology department have voiced their request for a water dispenser in Kadambini Bhavan.

B. Your Opinion about your DEPARTMENT:

Arts (non-Lab based):

- Most of the students are happy with the help they get from departmental Seminar Library.
- Students in general (both the streams) are pleased about interaction with their Parents/Guardians and the care taken by the teachers.
- The availability of laboratory facilities and the guidance of teachers and laboratory staff during practical classes were satisfactory.

C. Your Opinion regarding help outside the class:

- Majority of students have indicated that they get good help from teachers outside class.
- They are happy with the academic counselling, tutorials and special classes arranged by the departments. However, some students have noted that they should be encouraged to interact more freely with the mentor.
- Most students cherish the help they get from seminars and/ or invited lectures organized in the department.
- Though educational tours are regularly conducted as part of the curriculum and also as additional experiential learning by various departments, students of some departments (who do not have excursions in the syllabus) have expressed the need for more regular educational tours.
- Students were particularly happy about the opportunities to participate in inter-college competitions, exhibitions, workshops and seminars.
- Some students have expressed the need for better facilities of personal and psychological counseling.

D. Your Opinion regarding COLLEGE LIBRARY

- The students have expressed their satisfaction regarding the availability of books and journals in the College library.
- They have expressed their appreciation regarding the support from librarian and library staff.
- Students are also happy with the newly enlarged reading space of the library, computer with internet and photocopying facilities.

E. Your Opinion about COLLEGE ADMINISTRATION

- Majority of students hold positive opinion about College administration, admission policy and the anti-ragging procedure prevailing in the College.
- Almost all of them point out that their teachers are extremely concerned about their attendance.
- Authority's concern about their welfare and grievance redressal is mostly to their content.
- Assistance from College regarding scholarships is excellent.
- Most students are satisfied with the assistance from the Students' Section. However they also want the Office staff to be more punctual, particularly voiced by the students who have to travel a long distance from outside Kolkata for some official work at the college.

F. Your Opinion about EXTRA- CURRICULAR ACTIVITIES

- Students have expressed their deep satisfaction regarding the variety and standard of cultural activities organized by the College.
- However, there seems to be a lack of interest in sports, with 31.5% of students participating in Annual Sports, according to their response in the feedback.
- The general impression about activities of Students' Body is fair.
- A whopping 91% of the students have expressed their appreciation regarding the College Fest, which has been a grand success.

G. Your Opinion regarding Computer Training Course running in College

- 47.8% (both Arts and Science) of the students have enrolled themselves for the WEBEL Computer Training Course.
- From the feedback of those who were enrolled for the course, it appears that the course content is more or less satisfactory.
- One of the students has pointed out that it becomes difficult when the WEBEL course extends into the third/final year, since the pressure of academic curricula is the maximum in the final year. The suggestion is to wind up the course by the end of the second year of studies.

H. Your Opinion about OTHER FACILITIES IN COLLEGE

- Students have received good support from Student Aid fund.
- There is scope for improvement regarding the quality and cost of food in the college Canteen. Some students have requested for more options of vegetarian food. Some students have expressed dissatisfaction regarding the cleanliness and lack of adequate space in the canteen, especially in view of the congestion and long queues during the lunch break. The behavior of the canteen staff towards the students should be better.
- The departments have voiced the need for a Girls' Common Room accessible to all. Indoor and outdoor sports facilities have received average response.
- The Career Counselling Cell has received good response.

ONLINE TEACHING

- Students are divided in their response as to whether online mode of teaching learning should exist in addition to classroom teaching when normal teaching system is restored after the pandemic is over.
- They are satisfied with the internet facilities accessible to them for online classes and online study materials.

Additional suggestions:

- i) Some departments have requested for inclusion of student seminars and paper presentations as part of the teaching-learning process. Some science departments have requested for more hands-on training sessions for students.
- ii) Some students have suggested that an LGBTQ+ exclusive space/cell should be there in the college.
- iii) Students have requested for better focus on mental health issues of students.
- iv) Students have suggested that there must be few provisions regarding the outstation candidates such as academic and administrative notices must be provided beforehand, to enable them to make proper arrangements.
- v) The Chemistry department requires one laboratory assistant (non-teaching staff) for smooth running of laboratory experiments.
- vi) Students have also pointed out the lack of proper sanitary pad disposal system in all the toilets.
- vii) One student has observed that owing to lack of awareness regarding college facilities, some students are unknowingly expressing wrong facts about college openly in the social media which can hamper the image of college. So college should arrange for awareness campaign regarding this matter at the departmental level.
- viii) Some students have suggested that occasional online classes along with regular offline classes might help in time adjustment of both teachers and students.

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